

Pre-Paid Parking Card Disclaimer & Refund Policy

Disclaimer:

- The Pre-Paid Parking Card is non-refundable, non-transferable, and not exchangeable.
- The City of San Diego and the East Village Association quality check each card to ensure the card works correctly.
- Once purchased, it is the customer's responsibility to ensure that the card does not become lost or damaged.
- Customers should not store Pre-Paid Parking Cards with magnets or electronic devices.
- Pre-Paid Parking Card Vendors shall not be held responsible for the loss or damage of the Card and any of the losses or damages suffered by the holder of the Card that arise from or in connection with the loss or damage of the Card.
- Pre-Paid Parking Card Vendors reserve the right to vary and amend any of the above terms and conditions without prior notice.

Return Policy:

All sales are final. Pre-Paid Parking Cards are non-refundable, non-transferable and not exchangeable.

If a card shows a balance but will no longer work in the meter, customers may contact The City of San Diego to purchase a new card, and the city will apply the amount remaining on the damaged card toward a new card purchase.

For example, if the card still shows a balance of \$2.50 but the card will not work in the meter, the city can credit the remaining amount toward the purchase of a new card. This process can only be done directly through the city of San Diego. Please contact the City of San Diego for information:

[City of San Diego Parking Administration](#)

Plaza Hall - 202 C Street, San Diego, CA 92101

(866) 470-1308

East Village Pre-Paid Parking Card Vendors in reserve the right to refuse all requests for exchanges or refunds.

Reporting a Damaged Parking Meter

(City of San Diego, <http://www.sandiego.gov/parking/faqs/metersfaq.shtml>)

If the card is not reading due to a broken parking meter, the customer should move to another meter and report the broken meter to the Parking Meter Shop at 800-808-5998. You will be asked to leave a message when calling this telephone number. Be sure to note the number on the parking meter before you call. The parking meter number can be found on a metal plate, toward the bottom of the meter, on the street side of the meter.